

ABSTRACT

5 A product information providing apparatus is connected to a product
information management apparatus having product information management data.
The product information providing apparatus is capable of bidirectional
communication via a communication network to a remote terminal, and includes
receiving means for receiving from the remote terminal a request command
requesting transmission of product information management data concerning a
specified product via the communication network. Also, the product information
providing apparatus includes obtaining means for obtaining from the product
10 information management apparatus, in response to the request command, the
product information management data concerning the specified product. The
product information providing apparatus further includes transmitting means for
transmitting to the remote terminal the obtained product information management
data concerning the specified product .

105135-01-300
15